UNIVERSAL MUSIC GROUP

SOPHIE ELLIS-BEXTOR CHRISTMAS DISCO TOUR PRE-SALE CODE TERMS AND CONDITIONS

1. We are Vertigo Records, a division of Universal Music Operations Limited a company registered in England and Wales at 4 Pancras Square, London, N1C 4AG ("UMO") who operate the Sophie Ellis-Bextor Store - https://shopuk.sophieellisbextor.net.

2. To access the exclusive pre-sale window for tickets to the Sophie Ellis-Bextor's Christmas Disco Tour ("Tour") pre-order 'Sophie Ellis-Bextor's Christmas Disco Album' in any format from the Sophie Ellis Bextor online store or submit your email address via the online form: https://uk-umg.com/um-forms/55020-1771091.html by 10AM GMT on Monday 16th November 2026. If you have already ordered from the store, you will receive a pre-sale code. UMO will not accept any pre-sale code submissions from the online form or store that are: automatically generated by computer, completed by third parties or in bulk, illegible, have been altered, reconstructed, forged or tampered with, photocopies and not originals, or incomplete. No purchase necessary. One pre-sale code per person.

3. The pre-sale code will give you access to buy Tour tickets in accordance with these terms. Your pre-sale code is only valid for the pre-sale window specified within these terms and is not applicable for any other dates that may be announced (if applicable). By redeeming or attempting to redeem your pre-sale code, you are deemed to have accepted these terms and conditions.

4. You will receive your unique pre-sale code via email by 5PM GMT on Monday 16th November 2026 together with a link to the ticket provider's website where you can redeem the pre-sale code to purchase tickets once the pre-sale window opens. We do not accept responsibility if the email we send to the email address you have provided does not reach you for any reason beyond our reasonable control, including where the email is flagged as spam. Accessible tickets will be available to purchase from the ticket providers website and for any queries regarding accessibility please contact https://help.ticketmaster.co.uk/hc/en-us/categories/360001728734-Accessibility. For any issues regarding pre-sale codes please contact support@umusicstoresupport.zendesk.com.

5. Tour dates available for the pre-sale are limited to the dates and venues within the UK and Ireland only, as set out below:

NOVEMBER 2027

- Sun 21 – Glasgow Armadillo
- Mon 22 – Edinburgh Usher Hall
- Tue 23 – Bradford Live
- Fri 26 – Brighton Centre
- Sat 27 – Bournemouth BIC
- Sun 28 – Ipswich Regent Theatre

DECEMBER 2027

- Wed 01 – Sheffield City Hall

- Thu 02 – Gateshead Glasshouse
- Sat 04 – Liverpool Philharmonic Hall
- Sun 05 – Birmingham Symphony Hall
- Mon 06 – Manchester Bridgewater Hall
- Wed 08 – York Barbican
- Fri 10 – Bristol Beacon
- Sat 11 – Swansea Building Society Arena
- Sun 12 – Portsmouth Guildhall
- Mon 13 – Nottingham Royal Concert Hall
- Wed 15 – London Royal Albert Hall

6. The pre-sale window will begin at approximately 10AM GMT on Tuesday 17th November 2026. The pre-sale code can only be used once. The pre-sale code is personal to you and cannot be used by or transferred to anyone else. Tickets will be available for purchase by the general public from 10AM GMT on Friday 20th November 2026. A maximum of 6 tickets may be purchased per code.

7. The pre-sale code gives you access to the pre-sale only and it is not a guarantee that you will be able to buy tickets to the Tour. Ticket availability is limited and subject to currently available inventory. Tickets will be sold on a first-come, first-served basis while supplies last.

8. The pre-sale code is subject to the terms and conditions applicable at the time of purchase of the tickets from the ticket provider. Tour dates may be subject to venue-specific rules, including age restrictions. Please check with Ticketmaster or applicable venues directly for more information. We are not the ticket provider so cannot be responsible for any issues with the purchase of or your use of the tickets. UMO is not liable for issues with any ticket purchase from third-party ticket providers. For any issues regarding the purchasing of tickets, please contact the relevant ticket provider.

9. Pre-sale codes have no cash value and cannot be exchanged. Pre-sale codes are non-transferable, case-sensitive, and available for one-time use only. Any personal data you provide when registering to receive a pre-sale code will be used in accordance with the Universal Music Privacy Policy which you can read here https://www.umusic.co.uk/privacy.html. These terms and conditions are governed by English law, and the parties submit to the exclusive jurisdiction of the courts of England and Wales.